

# **Assupol – Phalaphala Heritage Festival Competition**

## **Terms and conditions**

### **1. Competition period**

- 1.1 The competition opens on 12<sup>th</sup> September 2023;
- 1.2 The competition closes on 14<sup>th</sup> September 2023.

### **2. Who can enter**

- 2.1 Competition is open to all South African citizens;
- 2.2 This competition is not open to anyone under the age of 18 years.

### **3. How to enter**

- 3.1 The participant must have commented in the top 5 on the Phalaphala Heritage Festival competition posts on either Facebook, Instagram or Twitter/X;
- 3.2 There is no entry fee to enter this competition and entries will be based on the criteria explained under section 2 of these terms and conditions **“Who can enter”**;
- 3.3 Participants are allowed to enter the competition once and only using any of the following social media platform;
  - 3.3.1 Facebook;
  - 3.3.2 Twitter/X;
  - 3.3.3 Instagram.
- 3.4 Results will be verified by Assupol’s internal auditing department;
- 3.5 By entering the competition, you agree that you are bound by these terms and conditions.

### **4. Prizes and winners**

- 4.1 5 winners will be randomly selected in total from all entries received during this competition across Facebook, Instagram and Twitter/X;
- 4.2 Each selected participating winner will win double general access tickets to the Phalaphala Heritage Festival;

- 4.3 An Assupol representative will notify the winners telephonically or via email on or before the 15 September 2023;
- 4.4 Prizes are not transferable and cannot be redeemed for cash;
- 4.5 Assupol's decision in respect to all matters pertaining to the competition will be final.
- 4.6 Assupol reserves the right to change or cancel the competition at its discretion;
- 4.7 In the event that a prize winner is unable to collect the prize, does not want the prize or the winner cannot be contacted, a re-draw for a new winner/s will then take place. The same rules will apply for the new winner/s;
- 4.8 If Assupol attempts to contact the winner without any success, then the winner will forfeit the prize and Assupol reserves the right to re-draw a new winner under the same conditions.

## **5. Promoters**

- 5.1 This competition is conducted by Assupol Life (Registration Number: 2010/025083/06). Their registered offices are at Building 6, Summit Place Office Park, Garstfontein Road, Menlyn, Pretoria, 0081;
- 5.2 Assupol is responsible for administering this competition, choosing the winners and delivering the prizes to the winners;
- 5.3 These terms and conditions are the rules of this competition. By entering the competition, you agree that these rules will govern all aspects of your relationship with the competition, related agents and Assupol. Assupol reserves the right to modify these rules at any time of the competition.

## **6. General conditions**

### **6.1 Use of participant and winner information**

- 6.1.1 Assupol will not be liable for the cost of accommodation and the transportation of the winner/s. No further additional cost will be incurred by Assupol;
- 6.1.2 By participating in this competition, winners allow Assupol and its associated companies to use their;

- 6.1.3 Name, Surname and Photograph on Assupol's promoting platforms including but not limited to websites, social media accounts, Apps, and newsletters;
- 6.1.3.1 Winners will be expected to be involved in the marketing for the competition.
- 6.1.4 Winners acknowledge that they will be given the opportunity to refuse any of the options stated 6.1 above;
- 6.1.5 We may process your personal information, share pictures and videos of the selected winners on our website or any other digital platforms we are associated with.

## **6.2 Unforeseen events**

- 6.2.1 Assupol, and their associated companies, agents and contractors assume no liability for any direct or indirect loss, damage, death, personal injuries, defamation, and invasion of privacy or claims based on publicity rights arising in connection with this competition and/or promotional offer;
- 6.2.2 No member of the Assupol is responsible for lost, delayed, misdirected, errors or any condition beyond the control of Assupol which may cause the competition to be disrupted or deferred;
- 6.2.3 All participants agree to waive any rights that they have in respect of this competition and acknowledge that they will have no recourse against the Assupol or its agents.

## **7. General rules**

- 7.1 By participating in this competition, you agree to all the competition rules set out above, without exception;
- 7.2 The Assupol's decision is final and binding and no correspondence or negotiations will be entered into;
- 7.3 If a participant contravenes these rules, the participant may, in Assupol's discretion, be disqualified from the competition;
- 7.4 The laws of the Republic of South Africa govern this competition;
- 7.5 Assupol reserves the right to cancel or alter any aspect of the competition at any time at its sole discretion without liability;

- 7.6 Participants in the competition understand and agree that in order to offer the competition, Assupol must collect and use personal information about participants. This competition is conducted under the terms of applicable privacy statements found on the Assupol website under: <https://assupol.co.za/legal-requirements/privacy-statement/> ;
- 7.7 These terms and conditions are subject to change according to Assupol's discretion.